



BLACK ROCK  
OCEANFRONT RESORT

# Black Rock Cares Summary

## Lobby & Entry Touchpoints

- All cleaning procedures carried out using covid-19 approved disinfectant
- All heavily used surfaces disinfected throughout the day
- Hand Sanitizer stations readily available throughout
- Lobby Furniture arranged for terms of social distancing guidelines
- Restrooms cleaned and logged throughout the day (Deep cleaned twice daily)
- Lobby disinfectant fogging twice weekly
- Social Distancing decal arranged on floor to promote social distancing at check in and restaurant entry
- Elevators designated for up and down use on east and west wing of lodge

## Front Desk

- Staff to wear proper PPE (ie; masks and gloves)
- Check in social distancing decal on floor
- Limit of 4 people at check in at a time
- Enhanced cleaning of desk area
- Bell cart sanitization after each guest use

## Hotel Rooms and Suites

- Continued enhanced cleaning procedures of rooms and all touch points surfaces
- All cleaning procedures carried out using covid-19 approved disinfectant
- Disinfectant fogging of rooms at check out
- Staff to wear proper PPE (ie; masks and gloves)
- High risk items removed from rooms (i.e.. Books, magazines, throw pillows, etc.)
- Strict hygiene procedures for all staff

## Current Restaurant and Big Beach Bar and Lounge

- 50% capacity always in restaurant and Bar and Lounge
- Two meters of physical distancing between tables throughout restaurant and patio
- 6 guests maximum per table
- Front/Back of House staff to wear proper PPE (ie masks and gloves)
- Due to Covid-19 measures elevated cleaning procedures in restaurant and kitchen
- Enhanced hand washing and sanitization stations for guests and staff



BLACK ROCK  
OCEANFRONT RESORT

## Black Rock Cares Summary cont.

### Pool/ Spa Area/Fitness Area (Closed till further notice)

- Physical fitness area limited to three people at a time
- Enhanced cleaning procedures throughout day
- Disinfectant available for guest use during
- Each machine to be thoroughly sprayed and cleaned after each use
- Disinfectant fogging daily

### Wedding and Small functions

- Minimal capacity allowed
- Staff to wear proper PPE (ie; masks and gloves)
- Disinfectant fogging prior to and after events
- All layouts prepared to accordance with Covid-19 prevention measures
- Food service prep and cleaning as noted above in food and beverage section

### Blackrock Shuttle Van

- Driver to wear PPE (ie:mask and gloves)
- Shuttle service limited to single guest or 1 family unit per trip
- Sanitized before and after including disinfectant fogging